

If you're worried about how care and support is being provided in a service, you can contact the Care Inspectorate's complaints team.

You can make a complaint to us and ask that your details are not shared with the service. We will not share your personal details without your consent.

When people complain anonymously, it is much harder for us to investigate to help improve things as we can't verify information.



Scan our QR code for more information on being confidential.



SCAN ME

# COMPLAIN CONFIDENTIALLY

You can complain online, by calling us on **0345 600 9527**  
or emailing us at **concerns@careinspectorate.gov.scot**

**#GetConfidentBeConfidential**